

National Diabetes audit

The practice is taking part in this important national project about diabetes care and treatment in the NHS.

If you do not want your information to be used, please inform the receptionist and they will make sure that this is noted on your medical records.

If you would like more information about the National Diabetes Audit you can contact NHS Digital: Email: diabetes@nhs.net
Telephone: 0300 3035678.

Website: <http://content.digital.nhs.uk/nda>



Samples

Please ensure that you always put your name, date of birth and all other relevant details on your specimen bottle and form, and place in the specimen bag provided before depositing in the sample box at reception.

Samples in incorrect containers, not adequately labelled or handed in with no known reason for testing, will not be processed.



Summer2017



Summer 2017 Newsletter

Visit our website at www.oakfieldshealthcentre.co.uk

Text Messaging

The practice is now using text messaging:

- To confirm your appointment
- To remind you of your appointment
- To tell you that you have not attended an appointment

Please cancel if you cannot attend so that we can offer your appointment to another patient.

Please check that we have your up to date mobile number.



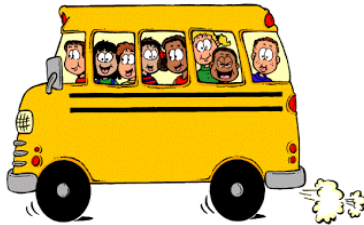
Help to Health Volunteer Patient Transport

If you need assistance getting to your health appointment Help to Health volunteers could get you there. Transport is available Monday – Friday 8.30 am to 5.30pm.

You can book up to 4 weeks before your appointment but the service does need at least 48 hours notice.

The service will be charged at 45p per mile. When your booking is confirmed they will advise how much your journey will be.

To book an appointment and to see if you are eligible, Telephone: 0300 3309424.



Citizens Advice Healthier & Wealthier Service

If you are stressed or struggling with finances, the County Durham Healthier & Wealthier service can help you maximise your income, deal with debt, claim the right benefits and tackle problems with work, housing, caring, energy costs, relationships and more.

Please ask at reception to arrange a call from the Healthier & Wealthier team, or call them on 0300 3231001 before 1pm.



Great North Care Record

At the moment, every healthcare organisation holds a different set of records about you. Information in different records can be duplicated or incomplete. Great North Care Record is the development of access for health professionals to view your electronic medical records.

The aim of the Great North Care Record is to support you with safer, more joined up care and to give healthcare professionals access to more accurate and consistent information across all services.

You can choose not to have a Great North Care Record, but sharing your medical information will make it easier to provide the best care and support for you.

For more information please pick up a leaflet in reception or call 0344 811 9587 or email: gncarecord@nhs.net

