



Due to current circumstances you should not attend the surgery unless given a specific appointment from a Doctor or Nurse.

If you have any queries regarding coronavirus please go to NHS 111 online for further advice. Only call 111 direct if you cannot go online.

If you have any other query about your health, contact us primarily via AskmyGP on the practice website, Oakfields Health group.co.uk. Only telephone the surgery if you do not have online access.

Please note that only urgent problems are being prioritised. Long term problems that can wait will not be dealt with. All routine annual reviews are cancelled for the foreseeable future.

During this time, prescriptions can be ordered through Systmonline on the practice website, or via the AskmyGP link. Only if you do not have online access telephone the dispensary/practice between 10am and 3pm.

Please DO NOT come to the surgery to order prescriptions.

Prescriptions will be sent directly to the named pharmacy of your choice electronically. Please inform the dispensary staff if you have not already nominated a pharmacy.

For dispensing patients at Oakfields Health Centre, please ring ahead for collection of prescriptions. Please note the surgery doors will be closed, you will be met at the side staff entrance but will not be allowed into the surgery.

Please be considerate of our staff at this difficult time. They are doing everything they can to help make this run as smoothly as possible whilst trying to protect all of you, as well as themselves.